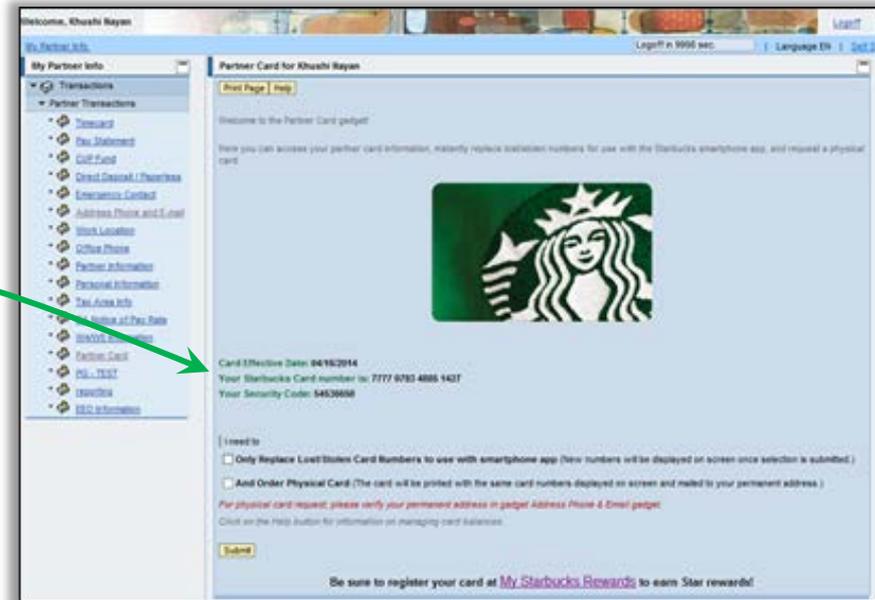


The Wait is Over. Partner Cards on Day One

Introducing the Digital Partner Card

From the store laptop:

1. Go to the Retail Portal.
2. Click on the **Partner Self Service** tab.
3. Click on the **My Partner Info** (MPI) link.
4. Log-into MPI using your partner number and password.
 - i. If this is your first time logging into MPI use the *Forgot Password/First Time User* link.
5. Locate your 16-digit card number and 8-digit security pin.
6. If you want to opt-in to receive a plastic card, simply check the box "order a plastic card". Your card will be mailed to your home address within 14 days.



Register your partner card for My Starbucks Rewards:

New partners can register their digital card for MSR benefits and will not be required to load any money to do so.

1. Go to <http://www.starbucks.com/register> located on the MPI page or use your smart phone to download the Starbucks Card App for Apple or Android.
2. Sign-in or create a profile
 - i. Make sure to indicate that you are a partner by entering your partner number when you are prompted.
3. Click on the **add a card link**
 - i. enter your 16-digit card number and 8-digit pin.
4. Use your plastic card or the Starbucks App to pay for items, obtain your markout, discount, and earn Stars and rewards in the MSR program.
5. Call the Customer Contact Center at 1-800-STARBUCC (782-7282) if you have questions about registering.

Q: Do I need to load money onto my partner card in order to register for MSR?

A: Nope! New partners can register their digital card with no balance requirement.

Q: As a customer I had a gold card. Will it transfer to my Partner Card?

A: Yes. To do so, your Partner Card must be registered for MSR.

Q: What do I do if my Partner Card information is lost or stolen?

A: If your card is lost or stolen, and you have funds loaded on it, contact the Customer Contact Center at 1-800-STARBUCC (782-7282). To obtain new Partner Card numbers, log into MPI and follow the steps above.

Q: How do I transfer existing Starbucks card balances to my new Partner Card?

A: Go to <http://www.starbucks.com/card/manage/transfer> or use the Manage function on the Starbucks smartphone app.

Q: What if I was hired before 6/30/14? Can I order a card?

A: No, your Partner Card is on the way! If you were hired through 6/29/14, you will automatically be sent a Partner Card to your work location, please do not order another card.