

# Make the Right Call

At Starbucks we value the relationship you have with your manager. Your manager is most familiar with you and your job and in many cases will be able to resolve your issue or answer your question immediately. Therefore, you are encouraged to speak with him/her about your employment. The resources below are also available to support you with workplace questions, issues and benefits.

Store Manager

District Manager

Name:

\_\_\_\_\_

\_\_\_\_\_

Number:

\_\_\_\_\_

\_\_\_\_\_

## Safety and Personal Security

- Theft
- Violence
- Partner or Customer Safety

## Global Security Operations Center

Available 24 hours a day / 7 days a week  
**(206) 318-5400**

## Partner Resources

- General questions or concerns about the workplace
- Company policies and practices
- Accommodation requests
- Consultation on performance management

## Partner Resources Support Center

Available M-F, 5 a.m. – 5 p.m. Pacific Time  
**(866) 504-7368, Option 5**

## Legal or Ethics Issues:

- Working off the clock, missed breaks
- Harassment, Discrimination and Retaliation
- Fraud
- Violations of the *Standards of Business Conduct*

## Business Ethics and Compliance

Available 24 hours a day / 7 days a week  
**(800) 611-7792**  
<https://BusinessConduct.eaweblne.com>

## Pay and Partner Records:

- Paycheck inquiries (including deductions, taxes)
- Partner records and employment verification
- CUP Fund assistance
- Rehire eligibility
- Partner injuries

## Partner Contact Center

Available M-F, 5 a.m. – 5 p.m. Pacific Time  
**(866) 504-7368**

**Stock and Savings: Future Roast401(k), Bean Stock,  
Stock Investment Plan (S.I.P.)**

**Benefits**

**My Partner Info**

[www.starbucks.com/partners](http://www.starbucks.com/partners)